



First Select

Creative Problem Solving and Decision Making

Date	Venues	(\$Fees	Book your seat
24 Aug -28 Aug 2025	Istanbul	3300	Register Now

Objectives:

Upon completion of the course delegates will be able to:

- Identify key elements of problem solving
- Demonstrate characteristics of creative thinking
- Use SWOT analysis
- Evaluate decision making process
- Evaluate processes against customer needs
- To develop a sense of trust, openness and honest communication within a team
- To experience and understand the key elements and skills of team building
- To identify specific and immediate ways in which team members can best support each other
- To increase team problem-solving skills
- To practice high-performance team skills

Who should attend?

- Appointed managers or supervisors.
- Anyone with middle to upper supervisory responsibility.
- Anyone about to be promoted to a management position.

Course Outline

- Discussion
- Syndicates
- Interviewing
- Lap top
- Welcome, objectives and introduction
- Problem or opportunity?
- SWOT
- Problem solving techniques
- Creativity
- Generating ideas
- Planning techniques
- Decision making factors
- Negotiation
- Building Relationships
- Trust Building Initiatives
- Team Development Theory
- Conflict Resolution
- Review of course
- Action plan

WORKSHOP STYLE

A mixture of short presentations, interactive discussion, individual exercises and group work. The emphasis throughout is on a practical approach using case material and examples.



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